

# CANER OBALI

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[Dribbble](#) | [LinkedIn](#) | [Canerobali.com](#)

## ABOUT ME

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I am a passionate UX/UI Designer with hands-on experience designing and optimizing user-friendly applications, including IoT systems, digital wallets, and virtual stores. I excel in conducting user research, improving user flows, and delivering results-oriented designs through a collaborative and agile approach.

## PROFESSIONAL EXPERIENCES

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### UX/UI Designer

Jun 2022 – Nov 2023

*Karaca AS (Istanbul, Turkey)*

- Designed and optimized IoT applications, contributing to a **40% increase** in product engagement.
- Conducted user testing and improved user flows, leading to higher customer satisfaction and usability.
- Redesigned product detail pages, boosting landing page views **by 32%**.
- Led A/B testing for interfaces, improving app ratings to **4.6/5** on app stores.
- Utilized **Figma** and agile tools to deliver projects efficiently under tight deadlines.

### Digital Service Manager

Sep 2021 – Jun 2022

*NTT Data Business Solution (Istanbul, Turkey)*

- Oversaw and optimized ticketing processes, ensuring efficient issue resolution and enhanced customer satisfaction.
- Monitored key performance indicators as outlined in the SLA contract, guaranteeing compliance and high service quality.
- Coordinated and prioritized frontend development requests, aligning them with user-centric design principles.

### Project Design Coordinator

Aug 2020 – Jun 2021

*Accomar Marine Interior AS (Yalova, Turkey)*

- Collaborated with stakeholders to align customer needs and project goals.
- Streamlined project documentation systems.
- Created project roadmaps and mitigated risks to deliver high-quality outcomes on schedule.

## COMPUTER SKILLS

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**Design Tools:** Figma, Adobe XD, Miro, Zeplin, Sketch

**UX Skills:** User Research & Testing, Wireframing, Prototyping, A/B Testing

**Collaboration Tools:** Jira, Trello, Slack, Servicenow

**Soft Skills:** Problem-Solving, Communication, Cross-Functional Collaboration

## EDUCATION

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**Diploma of Information Technologies**

Sydney / Australia

Australian College of Business Intelligence

**Bachelor of Architecture- GPA (3.04 / 4)**

Ankara / Turkey

Middle East Technical University

## CERTIFICATION

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Become a User Experience Designer ([LinkedIn](#))

Agile Project Management and Scrum Methodologies([Udemy](#))

Become a Product Manager | Learn the Skills & Get the Job ([Udemy](#))

## AWARDS

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### **GOLD STEVIE® WINNER (2023)**

Award for Innovation in Consumer Products & Services ([Stevieawards](#))

### **3rd HONORABLE MENTION (2020)**

Istanbul is Yours Urban Furniture and Game-Recreation Products Design Competition ([Arkitera](#))

## PORTFOLIO

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Explore my UX/UI design projects at:

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